RELIANCE

Charge Deviation Form

Request Type: Regular [ ] Demo [ ] Event Based [ ]

Circle: _____

Customer Name: _____

Billing Account Number: _____

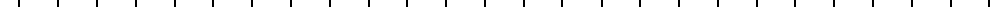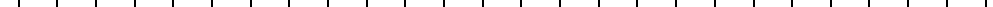**Subscriber ID**: _____

Product: VPN [ ] DIA [ ] LL [ ] ELL [ ] RAMPLS [ ] EWAN [ ] IPLC [ ] VCN [ ] SIP Trunk [ ] E1 PRI [ ]
POTS / CENTREX [ ]

Modify Request	Bandwidth				One Time Charge	Recurring Charge (per annum)	
	Old B/w	Old B/w Unit	New B/w	New B/w Unit	OTC (Rs.)	Old ARC (Rs.)	New ARC (Rs.)
Bandwidth Upgrade							
Bandwidth Downgrade							
Rate/Price Revision							
Shifting/Service Move Charges						** only OTC to be filled	

Shifting Type: External [ ] Internal [ ]

Old Address:

| | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | | | | | | | | | | | | | | | | | | | |

City | | | | | | | | | | | | | | | | | **Pin** | | | | | | |

New Address:

| | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | | | | | | | | | | | | | | | | | | | |

City | | | | | | | | | | | | | | | | | **Pin** | | | | | | |

Name & Signature of Account Manager: _____ Date: _____

Name & Signature of Circle Head: _____ Date: _____

Name & Signature of Hub Head: _____ Date: _____

Comment If Any:

All fields are to be filled compulsorily

Below are the guideline for Charge Deviation (CD) form : -

- CD form to be filled for individual Circuit / Subscriber ID only.
- In case of Shifting/Service move then only OTC to be filled.
- In case of Bandwidth Upgrade or Bandwidth Downgrade, it is mandatory to capture following values - Old B/W, Old B/W Unit, New B/W, New B/W Unit, OTC (if any), Old ARC, New ARC
- In case of Zero Charges, Demo purpose no charges and Event based no charges for any request mentioned in CD form should have business controller approval attached along with CD form.
- In case of rate/price revision, if PO copy is available then it needs to be attached along with CD form.
- In case of rate/price revision for multiple circuit's then details to be provided in format as mentioned below :-

Subscriber ID	OTC	Old ARC	New ARC